## $A Q A B$

Please write clearly in block capitals.

Centre number


Candidate number


Surname
Forename(s)
Candidate signature

## A-level BUSINESS

## Paper 1 Business 1

Thursday 7 June 2018
Afternoon
Time allowed: 2 hours

## Materials

| For Examiner's Use |  |
| :---: | :---: |
| Question | Mark |
| Section A |  |
| 16 |  |
| 17 |  |
| 18 |  |
| 19 |  |
| 20 |  |
| 21 |  |
| 22 |  |
| 23 |  |
| 24 |  |
| TOTAL |  |

## Information

- The marks for questions are shown in brackets.
- The maximum mark for this paper is 100.


## Section A

Answer all questions in this section.

Only one answer per question is allowed.
For each answer completely fill in the circle alongside the appropriate answer.
CORRECT METHOD $\bullet$ WRONG METHODS $\propto \odot \infty$
If you want to change your answer you must cross out your original answer as shown.


If you wish to return to an answer previously crossed out, ring the answer you now wish to select as shown.

| 0 | 1 | The Blake Mouton grid classifies leaders and managers according to their concerns for |
| :--- | :--- | :--- |

A environment and people. $\square$

B law and production (task).


C environment and law.


D people and production (task).
$0 \quad 2$ In a SWOT analysis of a business, which one of the following statements is true?

A An inefficient quality assurance system is a threat. $\square$

B Lower unemployment leading to increased demand is a strength. $\square$

C New legislation that requires a business to modify its products is a 0 weakness.

D The liquidation of a competitor is an opportunity. $\square$

| 0 | 3 | Statement 1: 'Sole traders are usually private sector organisations.' |
| :--- | :--- | :--- |

Statement 2: 'Public limited companies are usually public sector organisations.'
Read statements 1 and 2 and select the correct option from the following:

A Statement 1 is true. Statement 2 is true.


B Statement 1 is true. Statement 2 is false.


C Statement 1 is false. Statement 2 is true.

D Statement 1 is false. Statement 2 is false.


| 0 | 4 | The grid below shows a market map for television sets. |
| :--- | :--- | :--- |


|  | Low quality | High quality |
| :--- | :---: | :---: |
| High price | A | B |
| Low price | C | D |

Based on Bowman's strategic clock, the manufacturer of a television uses a strategy of focused differentiation.

In which segment of the market map is this television most likely to be placed?

A A


B B


C C


D D


| 0 | 5 | Which one of these changes would lead to an increase in the level of output needed to |
| :--- | :--- | :--- | break-even?

A decrease in

A fixed costs.

B margin of safety. $\square$

C unit selling price. $\square$

D variable costs per unit.

| 0 | 6 | $L$ |
| :--- | :--- | :--- | because they probably lead to

A a rise in costs of UK businesses and a rise in the exchange rate of the pound.

B a rise in costs of UK businesses and a fall in the exchange rate of the pound.

C a fall in costs of UK businesses and a rise in the exchange rate of the pound.
$\square$
a fall in costs of UK businesses and a fall in the exchange rate of the pound.


| 0 | 7 | A business has more current liabilities than current assets and shareholders provide 90\% |
| :--- | :--- | :--- | of its capital employed.

This business has

A a high current ratio and high gearing. $\square$

B a high current ratio and low gearing.

C a low current ratio and high gearing.


D a low current ratio and low gearing.


| 0 | 8 | The table below shows an extract from a business's annual budget. |
| :--- | :--- | :--- |

## Budget information for Company X for year ending 31 March 2018

|  | Budgeted (£m) | Actual (£m) |
| :--- | :---: | :---: |
| Income | 125 | 114 |
| Expenditure | 98 | 85 |
| Profit | 27 | 29 |

Based on these data, which of the following statements is true?

A Income variance was adverse and profit variance was favourable. $\square$

B Income variance was favourable and profit variance was
 adverse.

C Expenditure variance was adverse and profit variance
 was adverse.

D Expenditure variance was adverse and profit variance was
 favourable.

| 0 | 9 | According to Porter's five forces, which one of these events is most likely to help a |
| :--- | :--- | :--- | business's profitability?

A A decrease in supplier power.


B A new entrant into the market. $\square$

C An increase in buyer power.


D New product development by a competitor.


## Turn over for the next question

| $\mathbf{1}$ | $\mathbf{0}$ Which one of the following statements is true? |
| :--- | :--- |

A Backward vertical integration is impossible for a retailer.

B Conglomerate integration narrows the product range.


C Forward vertical integration allows a business better access to its $\square$ raw materials.

D Horizontal integration should give a business an immediate increase in market share.
$\begin{array}{lll}1 & 1 & \text { The grid below refers to two of the factors that Hofstede included in his view of national }\end{array}$ cultures.

|  | Low UAI <br> (Uncertainty Avoidance <br> Index) | High UAI <br> (Uncertainty Avoidance <br> Index) |
| :--- | :---: | :---: |
| High LTO <br> (Long-term Orientation) | A | B |
| Low LTO <br> (Long-term Orientation) | C | D |

A business locates in a country where people take risks and look for immediate results. According to Hofstede, the culture of this country is shown by segment

A A $\square$

B B


C C


D D $\square$

| 1 | 2 |
| :--- | :--- | A business overcomes resistance to change by giving a highly rewarded role in the process to the trade union leader.

According to Kotter \& Schlesinger, this method is

A education and communication.


B explicit coercion.


C facilitation and support.


D manipulation and co-option.

| 1 | 3 |
| :--- | :--- | A UK-based manufacturer plans to enter international markets.

In order to keep control of production and reduce the risks of future currency fluctuations affecting the prices of its goods and services sold abroad, its best option is

A direct investment.


B exporting.

C forming alliances.

D licensing. $\square$

14 Statement 1: 'An emergent strategy is an initially unplanned strategy which arises in response to change.'

Statement 2: "Strategic drift occurs when a planned strategy is continually modified in response to changes.'

Read statements 1 and 2 and select the correct option from the following:

A Statement 1 is true.


Statement 2 is true.

B Statement 1 is true.
Statement 2 is false.

C Statement 1 is false.


Statement 2 is true.

D Statement 1 is false.
Statement 2 is false.


| 1 | 5 |
| :--- | :--- | A factory has just experienced a zero level of inventory. It wishes to have a buffer level of inventory of 80 units. It uses 35 units per day and has a lead time of 5 days with its supplier.

Its re-order level is

A 80 units.


B 95 units.


C 175 units.


D 255 units.



The data below shows the weekly output and costs of a single-product firm and should be used for Question 16.

- Total costs $=£ 80000$
- Profit $=£ 20000$
- Labour costs $=42 \%$ of turnover
- Labour costs per unit $=84$ pence
- Labour productivity $=25$ units per employee

| 1 | 6 |
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 In 2017 the business's sales were $£ 12.6$ million and its market share was $6 \%$.

Calculate the percentage growth in the size of the market between 2007 and 2017.
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| $\mathbf{1}$ | $\mathbf{8}$ | The table below shows the changes in the average annual labour turnover rates for |
| :--- | :--- | :--- | BBB plc and its competitors.


| Time period | Annual labour turnover (\%) <br> (average for BBB pIc) | Annual labour turnover (\%) <br> (average for competitors) |
| :---: | :---: | :---: |
| $\mathbf{1 9 7 8 - 1 9 8 7}$ | 15 | 15 |
| $\mathbf{1 9 8 8} \mathbf{- 1 9 9 7}$ | 12 | 18 |
| $\mathbf{1 9 9 8 - 2 0 0 7}$ | 10 | 18 |
| $\mathbf{2 0 0 8 - 2 0 1 7}$ | 8 | 23 |

Analyse how the changes in these data over time might have affected the ability of BBB plc to provide higher-quality products than its competitors.
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| 1 | 9 |
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| Analyse how introducing intrapreneurship can improve the financial performance of a |  | business.

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20 Analyse how delayering might affect the level of profit of a business.
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| 2 | 1 |
| :--- | :--- | Evaluate the extent to which the use of stakeholder mapping can help the managers of a public limited company to manage change more effectively.

[25 marks]

## OR

22 A UK business has experienced slow growth in sales in recent years. It has decided to achieve higher growth through new product development.

Do you believe that this is a more risky strategy than market development? Justify your view.
[25 marks]
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| 2 | 3 |
| :--- | :--- | To what extent do you think that UK businesses will experience a fall in profit if governments limit free trade by adopting more protectionist policies?

[25 marks]

## OR

2 4 Are demographic factors now more significant than economic factors in influencing the performance of UK businesses? Justify your view.
[25 marks]
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## END OF QUESTIONS

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