## AQA

## A Level

## A Level Mathematics

## Cleaning Data

## Name:

## M

## Total Marks:

1) You have a dataset containing one million individual customer records. You are concerned with the average time, in minutes, a customer must wait to have their call answered. A snapshot of the data is recorded a spreadsheet, shown below.

| ID | Name | Age | Postcode | Time Rang | Time Answered |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | B Smith |  | S12 3AW | $10: 15$ | $10: 17$ |
| 2 | J Haq |  | N1 3JW | $14: 22$ | $14: 22$ |
| 3 | C Brook |  | B4 9LP | $12: 45$ | $13: 01$ |
| $\ldots$ | $\ldots$ | $\ldots$ | $\ldots$ | $\ldots$ | $\ldots$ |
| $1,000,000$ | A Tandem |  | NG16 1AL | $09: 02$ | $09: 07$ |

i) Write a method for obtaining the average time a customer waited.

The range for waiting time is 49 minutes, the median is 2 minutes and the mean is 11 minutes.
ii) State the longest time a customer had to wait.
iii) Sketch the distribution of waiting times.

Owing to a virus, some of the values between Time Rang and Time Answered might have been switched.
iv) Suggest a method of identifying these records that does not involve looking at every row.
v) A scatter graph has been produced (x-axis is Time Rang and y-axis is Time Answered). How could you use this to identify the erroneous data points?
2) A test for a disease in blood is $95 \%$ accurate (A), regardless of whether is the result is positive or negative. Only one in five people have the disease (D).
i) Draw a tree diagram showing the four possibilities and calculate probabilities of them occurring.
ii) State on the tree diagram which possibility is a Type I error and which is a Type II error.
iii) In words, and using the aforementioned context, describe what a Type II error is.
3) The large dataset contains information about the amount(g) of pickle eaten per week per person in households in the South East and South West. This subset of data is shown ordered below along with the calculated quartiles one (25\%), two (50\%) and three (75\%).

|  | South East | South West |
| :--- | :---: | :---: |
|  | 129 | 120 |
|  | 130 | 123 |
|  | 130 | 132 |
|  | 133 | 135 |
|  | 134 | 136 |
|  | 134 | 138 |
|  | 134 | 138 |
|  | 134 | 139 |
|  | 136 | 139 |
|  | 138 | 139 |
|  | 139 | 141 |
|  | 144 | 142 |
|  | 154 | 147 |
| Q1 | 132.3174605 | 134.4123184 |
| Q2 | 134.1068108 | 138.5526584 |
| Q3 | 138.8031286 | 141.4838487 |

i) Draw a box plot, with outliers (if necessary) for each region.
ii) Explain your course of action for dealing with the outliers when creating a model for pickle eaten.

